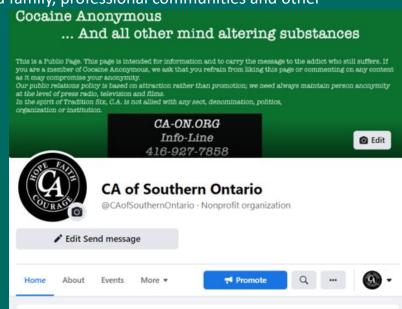
# Social Media Business Accounts

# Benefits of a Business Page on Social Media

- Digital Bulletin Board for C.A. posters and videos
- Opportunities to reach the still suffering addict, friends and family, professional communities and other

organizations and the public at large

- Great content control relative to personal page
- Reach larger audiences with hashtags
- Ability to boost posts
- Ability to link content between platforms
- Provided direct website and helpline links
- Protect anonymity by posting as C.A.
- Public page for all to view
- Page can be unpublished at any time



#### **Best Practices**





- Profile picture C.A. Logo
- Name C.A. "Area" (platforms do not allow cocaine in the name)
- Twelve Traditions should be followed at all times
- Tradition 6 statement in the bio for the account
- Minimum of 2 elected members of the PI Committee (or relevant service body) should hold access to the account
- Comments should be turned off or monitored/removed in order to keep comments appropriate
- Avoid tagging other accounts
- Avoid commenting on other account's posts
- Only Cocaine Anonymous accounts should be followed





### What to Post/Not to Post

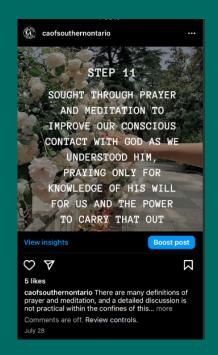
#### **Consider posting**

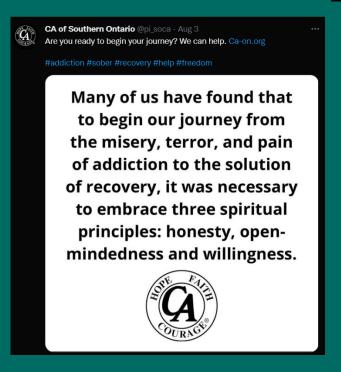
- Recovery messages from conference approved literature, such as C.A. Self-Test, Choosing Your Sponsor, What is C.A.? etc (when using C.A. literature and copyrighted images, licensing agreements should be in place, available from our WSO).
- Local event/gathering flyers.
- Meeting information.
- C.A. hotline/local PI contact/website.
- Copyright free imagery/graphics.
- Original artwork/original photos with creator's permission.

#### **Consider avoiding**

- Anything exposing a member's anonymity such as members' contact details (including phone numbers, email addresses, surnames, face, location).
- Politics/outside issues/opinions.
- Meeting halls, business names and other recovery websites.
- Non C.A. content sources (such as AA, NA etc).
- Celebrities/influencers.
- Content which is sexual or violent in nature

# Example Posts





#addict #addiction #recovery #recoveryispossible #recoveryjourney #sober #sobriety #sobercurious #soberAF #soberissexy #fyp #hangovergang #hangovercure #solution #help #free #helpless #hopeless #lifegoals #courage #12steps #12stepstorecovery #hope #toronto #ontario #etobicoke #Mississauga #barrie #hamilton #southernontario



### Tips for Growing Social Media Accounts

- Consistent posting (3-5 times per week) utilizing scheduling tools
- Monitoring trends in engagements and posting content the audience interacts with
- Promoting the page to the fellowship
- Ad boosting/promoting
- Have awareness of the community guidelines for each platform
- Follow similar accounts and post similar content
- Respond quickly to any messages

# Ad Boosting/Promoting

- To show C.A. posters in the digital forum (digital equivalent to putting a physical poster up in a shop, pub, toilet etc.)
- Fast and effective way to reach a wide/varied audience with low budget, and flexibility to target specific demographics.
- Easy to monitor analytics and reach.
- Encourage clicks to local C.A. website.

• Use existing C.A. content, such as C.A. Conference approved posters (when using C.A. literature, licensing

agreements should be in place, available from our WSO).

• Shot Insights

Last 28 days : Jul 15 - Aug 11 ▼

People reached

1,003

\*85%

Post engagements

201

\*53%

Page likes

17

467%

Tagged product clicks

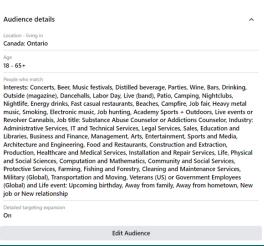
0

ThruPlays	0	Reach <sup>®</sup>	5,306
1,502		Cost per ThruPlay	\$0.02
Activity			
Post engagement			279

# How? - Facebook/Instagram

- Select the poster/PSA you want to boost
- Select boost in the bottom-right corner of your post.
- Fill in target audience (such as over 18s, clubbing, addiction services, mental health professional, fitness and wellness, plus the location etc.)
- Select a budget and length of boost
- When you're done, select boost
- Through Meta Business Centre you can boost/post to both platforms





#### How? - TikTok

- Select the video you would like to promote
- Click "..." at the bottom right, then click promote
- Select the goal of the promotion
- Choose audience
- Select a budget and length of boost
- Purchase TikTok coins to use to boost
- Select Start Promotion

### How? - Twitter

- Go to Twitter Ads
- Top right Create Campaign
- Select Campaign Objective
- Set Campaign name click next
- Set budget and schedule for campaign
- Select start campaign

